

Online Privacy Policy Agreement

Effective Date: April 30, 2025

Russtech Engineering Co., Inc. ("Russtech Engineering") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard personal information from visitors to our website or users of our services, along with your rights and choices regarding that information.

We may update this Privacy Policy periodically to reflect changes in our practices or relevant regulations. Please check this page regularly for updates. If we make significant changes to how we use your personal information, we will notify you via email and give you the option to consent to the new usage.

By using our website, **russtechengineering.com**, you consent to the data practices outlined in this Policy.

Scope of Policy

This Policy applies solely to Russtech Engineering Co., Inc. and governs data collection and usage on our website. It does not cover third-party websites we link to or mention. We recommend reviewing the privacy policies of other websites before sharing personal information with them.

Information We Collect

We collect:

1. **Personal Information:** Provided voluntarily, such as name, contact details, or preferences.
2. **Non-Personal Information:** Anonymous data like browser type, IP address, and general demographic details for improving user experience and service quality.

You can choose whether to share your personal information. However, withholding certain details may prevent us from providing you with specific services or products.

Why We Collect Information

We collect your information to:

- Provide the services or products you request.
- Improve our offerings and customize your experience.

- Send promotional emails (with your consent).
- Conduct surveys or market research (with your consent).
- Comply with legal obligations and enhance website security.

We retain your information only as long as necessary for these purposes, in line with legal and regulatory standards.

How We Use Your Information

Russtech Engineering does not sell, rent, or lease your personal information to third parties.

We use your information to:

- Ensure the functionality and delivery of requested services.
- Notify you about relevant products or updates.
- Solicit feedback via surveys or research initiatives.

We may use third-party features like LinkedIn or YouTube, which could collect cookies or your IP address. Please consult the privacy policies of these platforms for more details.

Disclosure of Information

We may share your information:

- As needed to fulfill your requests.
- If required by law (e.g., subpoenas or audits).
- To safeguard our rights and assets.
- With your consent, for other specific purposes.

All disclosed information will be treated responsibly and securely.

Non-Marketing Communications

We reserve the right to contact you for non-marketing purposes, such as notifications about security breaches, account issues, or service updates.

Children's Privacy

Our website does not target children under 13. If we inadvertently collect information from a child under 13, we will delete it immediately or obtain parental consent for its use.

Unsubscribing

You can opt out of receiving promotional communications by emailing **russtech@russtechengineering.com**. For third-party platforms, visit their respective websites to manage your preferences.

Links to Other Sites

While we link to external websites, Russtech Engineering is not responsible for their privacy practices. Review the privacy policies of these sites independently.

Notice to European Union Users

If you are accessing our website from the European Union (EU), your information will be transferred to the United States. By using our site, you consent to this transfer and agree to the practices outlined in this Policy.

Russtech Engineering Co., Inc.'s operations are located primarily in the United States. If you provide information to us, the information will be transferred out of the European Union (EU) and sent to the United States. (The adequacy decision on EU-US Privacy became operational on August 1, 2016. This framework protects the fundamental rights of anyone in the EU whose personal data is transferred to the United States for commercial purposes. It allows the free transfer of data to companies that are certified in the US under the Privacy Shield.) By providing personal information to us, you are consenting to its storage and use as described in this Policy.

Security

Russtech Engineering Co., Inc. takes precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information (e.g. credit card information), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the webpage.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers and servers in which we store personally identifiable information are kept in a secure environment. This is all done to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

The company also uses Secure Socket Layer (SSL) for authentication and private communications to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of credit card and personal information. In addition, Russtech Engineering Co., Inc. is a licensee of TRUSTe.

Acceptance of Terms

By using this website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you agree and accept such changes.

How to Contact Us

If you have any questions or concerns regarding the Privacy Policy Agreement related to our website, please feel free to contact us at the following email, telephone number or mailing address.

Email: russtech@russtechengineering.com

Telephone Number: 1-855-RUSSTECH

Mailing Address: Russtech Engineering Co., Inc. 4416 Russell Rd Mukilteo, Washington 98275